# mesh

## 1. Name

**Position: Business Analyst**

MESH is looking for an experienced and versatile technical business analyst to help improve its softwares & products. Someone with strong critical-thinking, problem-solving, and communication skills is integral to success. This role will be responsible for bridging the gap between business and technology teams and more specifically drive the coordination & development of MESH products & functionality. You can find more info about us www.meshworks.com

## 2. Department

Reports to: Software Delivery Manager

## 3. Functions

- Analyze all business & functional requirements and translate into detailed technical requirements for development teams
- Working with product managers & sales team to deeply understand the business challenges & needs and how our features continue to solve the industry challenges
- Analyze complex business problems to help determine & recommend technology solutions
- Performing system analyses on software programs, applications and web services
- Determining system efficiency and functionality by liasing with internal departments and end-users
- Efficiently integrating new systems, programs, and applications with business operations and services
- Analyzing and improving the performance of web-based customer portals and support services
- Works effectively and individually with technical and non-technical team members & customers
- Assist in creating and planning functionality in agile sprints & software development projects
- Ensuring end-user proficiency with new systems, progrms and applications across departments

## 4.     Skills and Competencies

- BS/BA in Engineering, Information Technology, Information Systems or related field
- 4+ years of computer applications experience and more specifically technical analysis of business, systems or processes
- Prior software development experience preferred
- Ability to understand customer requirements and translate into written requirements for development teams
- Experience in purchasing, sourcing, procurement or supply chain roles preferred
- Excellent communication (written & oral) and presentation skills
- Well organized, with a high attention to detail and ability to prioritize
- Excellent multitasking and project management skills
- Proficient knowledge of database architecture & system design
- Confident, high-energy, self motivated and true-team player

## 5. Time Commitment approximately

- 50% time is spent working with Product Managers on understanding and translating business requirements
- 35% time is spent working with software development team to understand & break down tasks, sprint planning, development roadmaps etc.
- 15% time spent working with engineering team on related initiatives around security, system architecture, design, etc.